

# Scam Alert



**We want you to be aware of a growing phone scam that is targeting utility customers.**

Phone scammers posing as your utility provider call and insist you are delinquent on your bill. They may also threaten to turn off your power, rig caller ID to make it look like the call is from your utility provider or tell you to put the money on a prepaid debit card and ask for the card number. Don't believe it.

DO NOT pay over the phone if immediate payment is demanded to avoid a disconnection. Here's what to do if the call seems suspicious:

- 1 Hang up.
- 2 Call your utility provider at the phone number on your bill.
- 3 Call the police.

Protect yourself from this and other forms of fraud.

